

How to Boot to "System Recovery Options" in Windows 8 and 8.1

Information

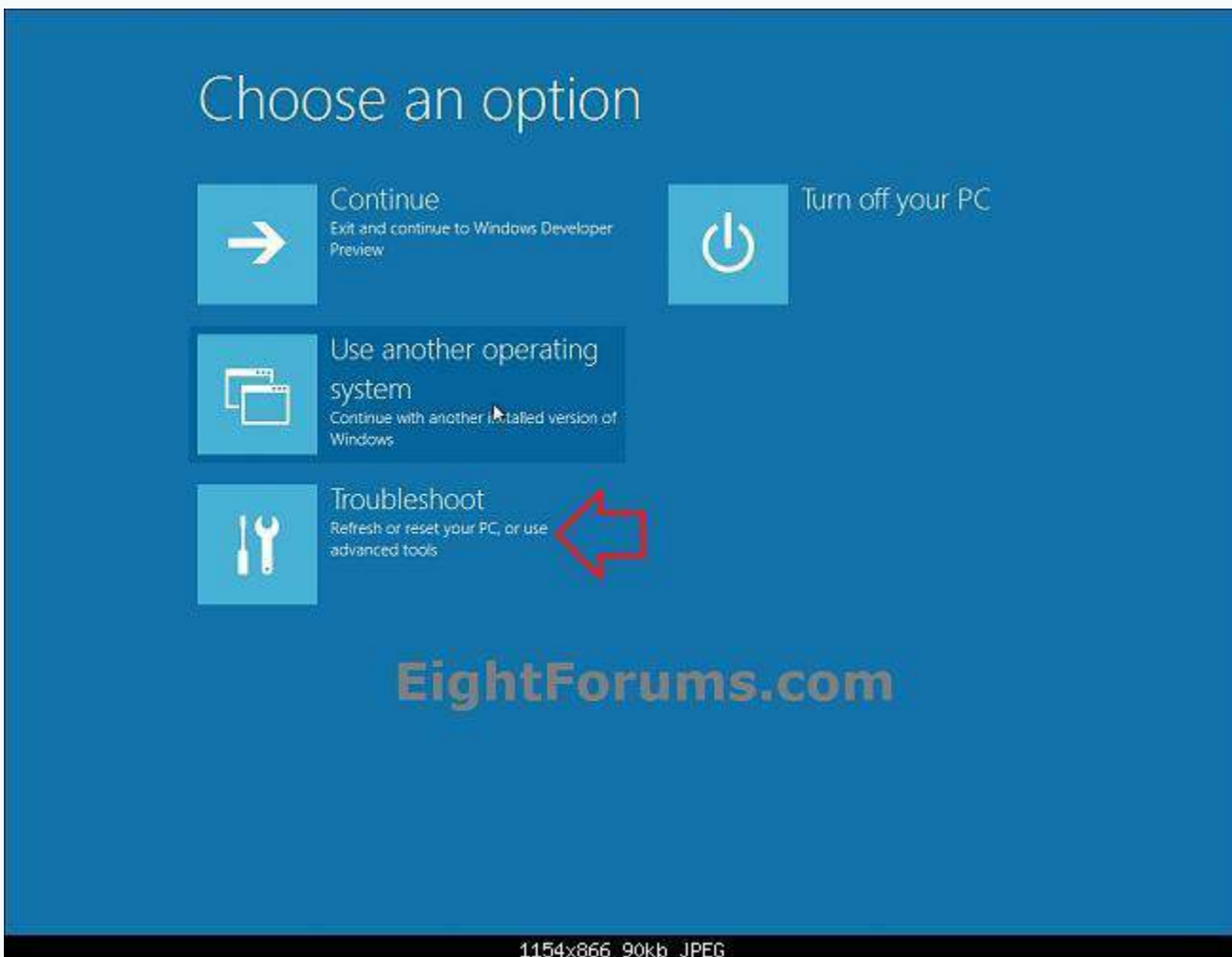
This will show you how to boot to the **System Recovery Options** options screen to be able to **refresh** Windows 8, **reset** Windows 8, do a **system restore**, do a **system image recovery**, do a **automatic repair**, open a **command prompt** at boot, or open **Advanced Boot Options** to help in the **recovery** of Windows 8.

OPTION ONE

Boot to "System Recovery Options" using "Startup Options"

1. Boot to the **Startup Options Menu**, and click/tap on **Troubleshoot**. (see screenshot below)

NOTE: You will only see the **Use another operating system** option if you are mutli booting Windows, or added **Safe Mode** to the Windows Boot Manager.



2. From here, select the recovery option in **Troubleshoot** or **Advanced options** that you would like to do at boot. (see screenshots below)

Refresh your PC (Troubleshoot)

Reset your PC (Troubleshoot)

System Restore (Advanced options)

System Image Recovery (Advanced options)

Automatic Repair (Advanced options)

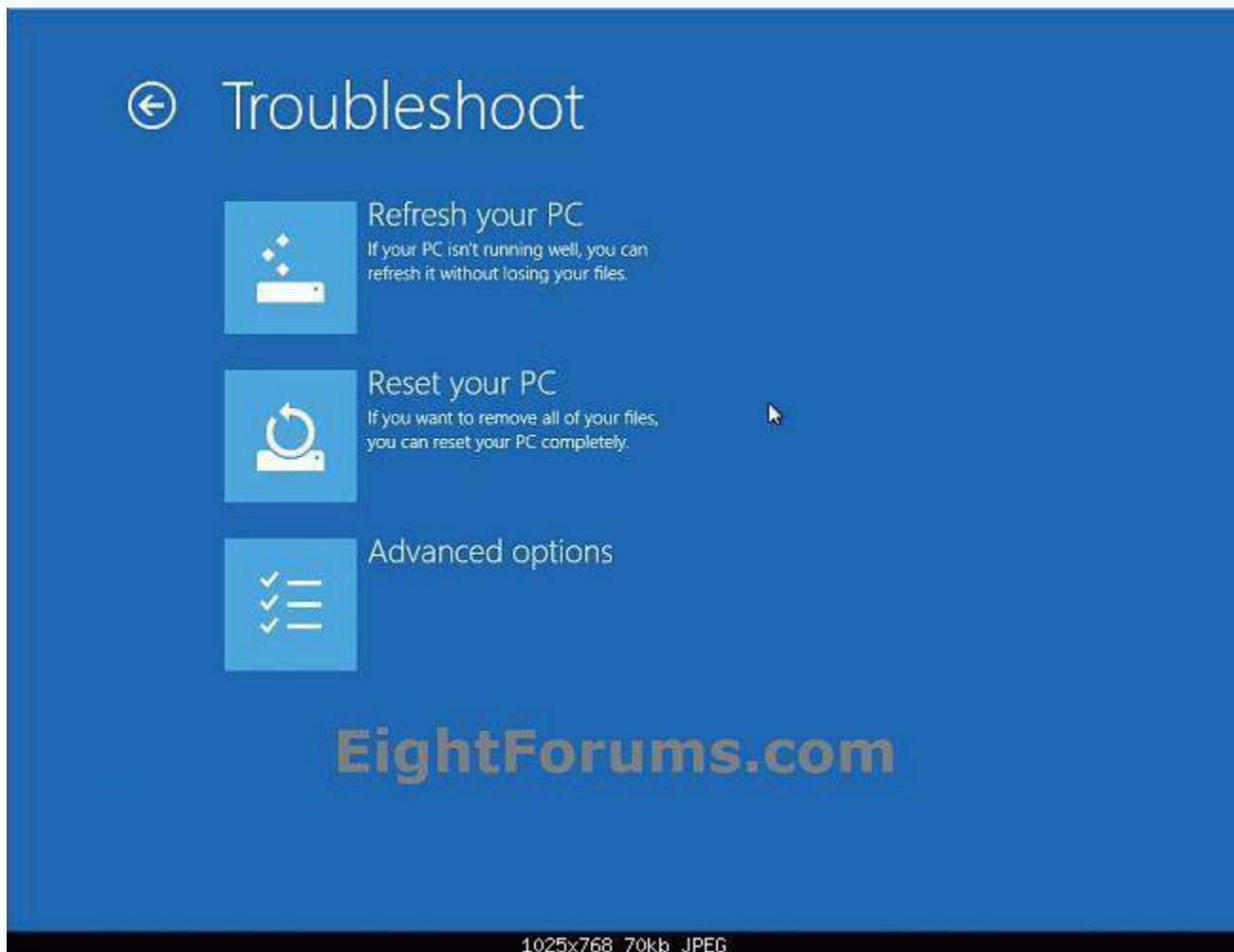
Command Prompt (Advanced options)

UEFI Firmware Settings (Advanced options)

NOTE: If your motherboard has UEFI, then you will have also have this option available in Advanced options. Check your manufacturer's uEFI BIOS manual for available settings in it.

Windows Startup Settings (Advanced options)

NOTE: You will not have this option if you booted from a **system repair disc** or **recovery USB flash drive**.





⌘ >>> OPTION TWO <<< ⌘

To Open "Recovery" Options in Control Panel

1. While logged in to an **administrator** account in Windows 8, insert or connect your Windows 8 installation **DVD or USB thumb drive**, or **ISO** file if in a **virtual machine**.
2. Open the **Control Panel (icons view)**, and click/tap on the **Recovery** icon. (see screenshot below)



3. From here, select the recovery option that you would like to do. (see screenshot below)

NOTE: If you click/tap on the **If you're experiencing problems with your PC, you can refresh in PC settings.** link, then you will be taken to **step 4** in **OPTION THREE** below.

[Refresh your PC](#)

[Reset your PC](#)

[Create a recovery drive/Create a System Repair Disc](#)

[Open System Restore](#)

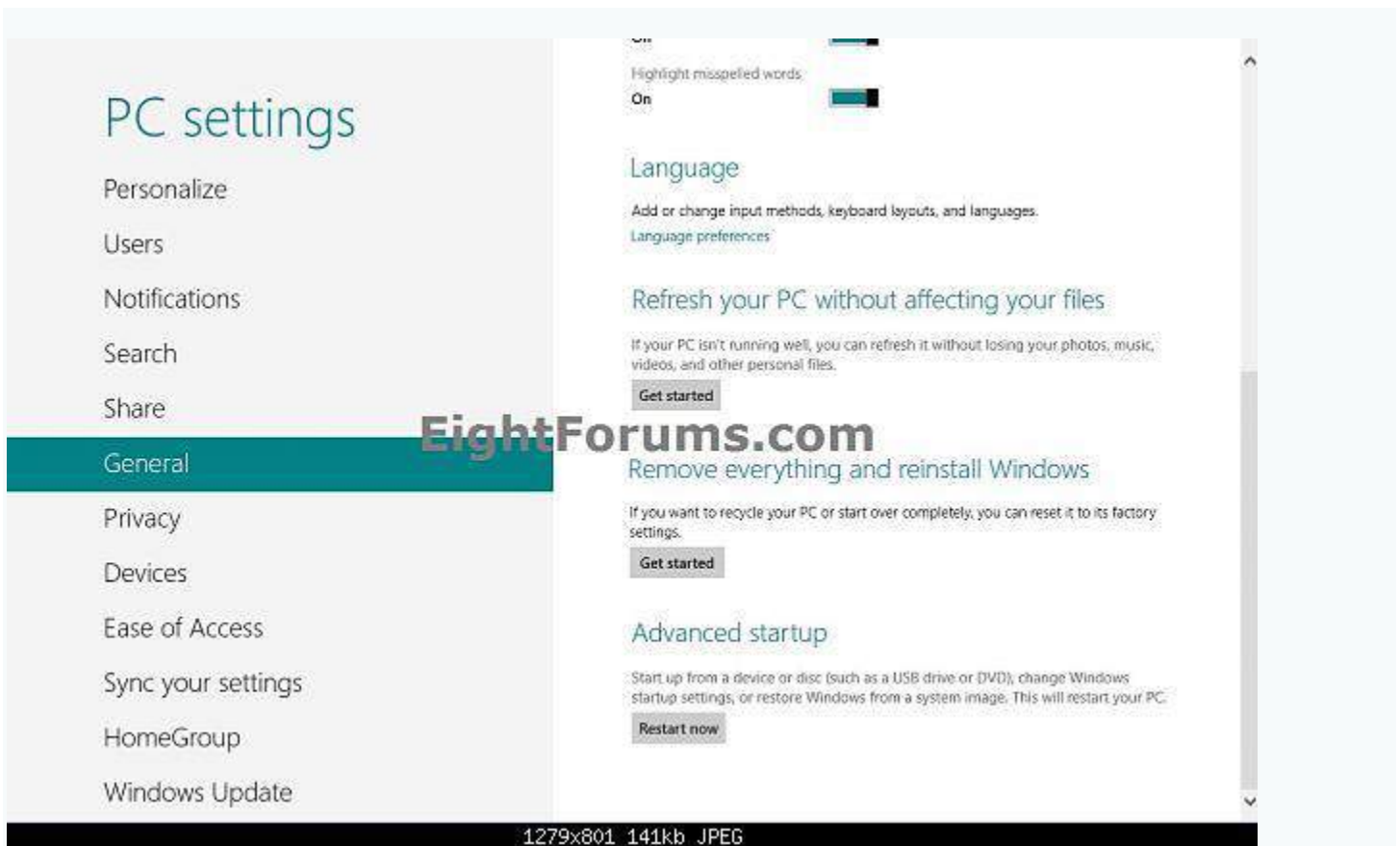
[Configure System Restore](#)



❖ ❖ ❖ OPTION THREE ❖ ❖ ❖

To Open "Recovery" Options in PC settings

1. Open **PC settings**, and do **step 2 or 3** below for the Windows 8 you have installed.
2. If you have **Windows 8** or **Windows RT**, then click/tap on **General** on the left side, and go to **step 4** below. (see screenshot below)



3. If you have **Windows 8.1** or **Windows RT 8.1**, then click/tap on **Update & recovery** on the left side. (see screenshot below)



A) On the left side, click/tap on **Recovery**, and go to **step 4** below. (see screenshot below)



4. On the right side, click/tap on the recovery option that you would like to do. (see screenshots below step 2 and 3A)